

TERMS & CONDITIONS FOR USAGE OF ROADSIDE ASSISTANCE SERVICE

1. Roadside assistance usage per service is capped based on the cardtype.
2. Usage is capped for each calendar year – January to December
3. Towing services will be to the nearest workshop within the emirate only from the point of disablement.
4. Services are available through out the United Arab Emirates.
5. Inter-emirate towing will not be available.
6. Only one service will be given to all customers in 24 hours.
7. RAC will only be responsible for the customer's cars while the car is in their custody.
8. Terms and Conditions are subject to change without prior notice