

Terms and Conditions: Valet Parking

With your Emirates NBD Visa Infinite Business Debit Card, you can enjoy Premium Valet parking service at multiple UAE locations including Dubai Mall, Mall of the Emirates & Dubai Int'l Airport. The VIP valet parking service can be availed for free only twice in a month at these locations. Your Infinite Debit Card will be charged by the 3rd usage of valet service based on location, service and date of service.

Here is how it works at Mall of the Emirates:

- The offer is valid only for Visa Infinite Business Debit Card.
- The Valet Parking Service is applicable for standard parking service and for VIP service.
- It is understood that the Valet Parking Service is subject to availability and that parking spaces might be sold out at certain times.
- Vehicles are accepted by TVC parking management (valet company) for parking only.
- If you have exceeded 2 free parking service in a month, you will be charged AED 185 for VIP parking and AED 90 for Standard valet parking on your Visa infinite Business Debit Card.
- During the Holy Month of Ramadan, the schedule will be changed, to be in line with the reduced timings as declared by the respective government/s.
- TVC parking management will follow a validation process by checking the Visa infinite Business Debit Card physically and by inserting your Visa Infinite Business Debit card into its payment terminal and charge the card AED 1. Such 1 AED will be refunded to the cardholder immediately by the TVC parking management after the validation.
- Valet company (TVC parking management) will assume no liability for fire, theft, or damage. In no event will TVC parking management assume liability for damage or injury sustained through faulty brakes or other equipment failure.
- All claims for adjustments by the Cardholders must be presented before a vehicle leaves the facility. TVC parking company is not responsible for articles left in vehicles, including but not limited to mobile phones, laptop computers, CDs, cassette tapes and jewelry. also not be responsible for any damages or misuse to the vehicle after leaving the TVC Parking Management's custody.

Here is how it works at Dubai Mall:

- The offer is valid only for Visa infinite Business Debit Card.
- The Valet Parking Service is given by The Valet LLC and the Standard and VIP parking service is applicable at the below stations:
 - Fashion Avenue Boulevard
 - Fashion Parking Level 3
 - Grand Atrium (main entrance)
 - The Souk
 - Galleries Lafayette
 - Zabeel
- The offer is valid Aug 1st, 2024, to February 28th, 2025
- Vehicles are accepted by the Valet LLC (valet company) for parking only.
- The Valet LLC service is subject to availability and that parking spaces might be sold out at certain times.
- If you exceed 2 free parking service in a month, you will be charged based on the below table:

Location Wise VALET Parking Charges at DUBAI MALL

		Proposed for ENBD	
	Location	Discount % (included)	VIP Parking Rate (AED)
Weekdays (Mon-Thu)	Fashion Avenue Boulevard	15%	298
	Fashion Parking Level 3	15%	213
	Main Entrance	Location Excluded	
	The Souk	5%	200
	Lafayette	5%	200
	Location	Discount % (included)	VIP Parking Rate (AED)
Weekends (Fri-Sun)	Fashion Avenue Boulevard	15%	298
	Fashion Parking Level 3	15%	213
	Main Entrance	Location Excluded	
	The Souk	5%	200
	Lafayette	5%	200
	Location	Discount % (included)	VIP Parking Rate (AED)
Public Holidays	Fashion Avenue Boulevard	15%	425
	Fashion Parking Level 3	15%	298
	Main Entrance	Location Excluded	
	The Souk	5%	299
	Lafayette	5%	299

VALET Parking Charges at ZABEEL

		Proposed for ENBD	
	Location	Standard Parking Rate (AED)	VIP Parking Rate (AED)
Mon-Sun	Zabeel	50.00	-
Public Holidays		50.00	-

- Valet Parking Rates at The Dubai Mall and Zabeel can be revised as per business demand and the company will be notified in writing 1 Month in advance.
- During the Holy Month of Ramadan and the weekend you will be charged based on the above table for the exceeded valet parking usage.
- During the Holy Month of Ramadan, the schedule will be changed, to be in line with the reduced timings as declared by the respective government/s.
- The Valet LLC will follow a validation process by checking the Visa Infinite Business Debit Card physically and your card should be active card to avail the free parking service.
- Valet company will assume no liability for fire, theft, or damage. In no event will The Valet LLC assume liability for damage or injury sustained through faulty brakes or other equipment failure.
- All claims for adjustments by the Cardholders must be presented before a vehicle leaves the facility. The Valet LLC is not responsible for articles left in vehicles, including but not limited to mobile phones, laptop computers, CDs, cassette tapes and jewelry. also not be responsible for any damages or misuse to the vehicle after leaving the Dubai Mall custody.

Here is how it works at Dubai International Airport(DXB)

- The offer is valid only for Visa Infinite Business Debit Card.
- The Valet Parking Service is applicable for standard parking service.

- Valet Parking service is subject to availability and that parking spaces might be sold out at certain times.
- Vehicles are accepted by Valtrans Transportation Systems & Services LLC (valet company) for parking only at Terminal 1, Terminal 2 and Terminal 3 at DXB Airport.
- If you have exceeded 2 free parking service in a month, you will be charged AED 85 for standard parking service on your Visa Infinite Business Debit Card.
- During the Holy Month of Ramadan, the schedule will be changed, to be in line with the reduced timings as declared by the respective government/s.
- Valtrans will follow a validation process by checking the Visa Infinite Business Debit Card physically and the card should be active to avail the free standard parking service.
- Valtrans will assume no liability for fire, theft, or damage. In no event will TVC parking management assume liability for damage or injury sustained through faulty brakes or other equipment failure.
- All claims for adjustments by the Cardholders must be presented before a vehicle leaves the facility. Valtrans is not responsible for articles left in vehicles, including but not limited to mobile phones, laptop computers, CDs, cassette tapes and jewelry. also not be responsible for any damages or misuse to the vehicle after leaving the Valtran's custody.