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### **H1-14 Financial Results Highlights**



### **Highlights**

- Net profit of AED 2,350 Mn for H1 improved 30% y-o-y.
- Net interest income rose 25% y-o-y helped by an improved asset mix due to retail and Islamic growth, CASA growth leading to lower cost of funds and a contribution of 6% from Egypt
- Non-interest income improved 31% y-o-y boosted by increases in trade finance income, brokerage & asset management fees, gains from legacy property sales and a contribution of 4% from Egypt
- Cost to income ratio improved 4.2% y-o-y. Excluding one-offs, cost to income ratio would have been 31.4%. Costs increased 12% y-o-y due to staff and occupancy costs linked with rising business volumes and partially offset by a control of other costs. Egypt contributed 8% of the increase
- Provisions of AED 2,613 Mn boosted the coverage ratio by 7.2% in H1 to 64.7%
- AD ratio of 95.6% within 90-100% management range
- NIMs improved 33bp y-o-y to 2.77% due to improving asset and deposit mix and contribution from Egypt

### **Key Performance Indicators**

AED Mn	H1-14	H1-13	Better / (Worse)	H2-13	Better / (Worse)
Net interest income	4,559	3,661	25%	4,478	2%
Non-interest income	2,483	1,889	31%	1,829	36%
Total income	7,042	5,550	27%	6,307	12%
Operating expenses	(2,137)	(1,914)	(12%)	(2,281)	6%
Pre-impairment operating profit	4,905	3,636	35%	4,026	22%
Impairment allowances	(2,613)	(1,884)	(39%)	(2,829)	8%
Operating profit	2,292	1,752	31%	1,197	91%
Share of profits from associates	121	67	82%	80	51%
Gain on disposal of stake in associates/subsidiaries	-	-	n/a	202	(100%)
Taxation charge	(63)	(10)	(537%)	(31)	(104%)
Net profit	2,350	1,808	30%	1,448	62%
Cost: income ratio (%)	30.3%	34.5%	4.2%	36.2%	5.9%
Net interest margin (%)	2.77%	2.44%	0.33%	2.80%	(0.03%)

AED Bn	30-Jun-14	30-Jun-13	%	31-Dec-13	%
Total assets	348.3	334.8	4%	342.1	2%
Loans	241.8	231.8	4%	238.3	1%
Deposits	252.9	230.3	10%	239.6	6%

### **Q2-14 Financial Results Highlights**



### **Highlights**

- Net profit of AED 1,308 Mn for Q2 improved 35% y-o-y and 25% q-o-q
- Net interest income rose 22% y-o-y helped by an improved asset mix due to retail and Islamic growth, CASA growth leading to lower cost of funds and a 5% contribution from Egypt
- Non-interest income improved 37% y-o-y boosted by increases in trade finance income, asset management fees, gains from legacy property sales and a contribution of 3% from Egypt
- Cost to income ratio improved 4.6% y-o-y. Excluding one-offs, cost to income ratio would have been 31.1%. Costs increased 10% y-o-y due to staff and occupancy costs linked with rising business volumes and partially offset by a control of other costs. Egypt contributed 6% of the increase
- Provisions of AED 1,345 Mn boosted the coverage ratio by 4% in Q2 to 64.7%
- AD ratio of 95.6% within 90-100% management range
- Q2-14 NIMs improved to 2.78% due to improving asset and deposit mix

### **Key Performance Indicators**

AED Mn	Q2-14	Q2-13	Better / (Worse)	Q1-14	Better / (Worse)
Net interest income	2,327	1,913	22%	2,232	4%
Non-interest income	1,382	1,007	37%	1,101	26%
Total income	3,709	2,920	27%	3,333	11%
Operating expenses	(1,087)	(989)	(10%)	(1,050)	(4%)
Pre-impairment operating profit	2,622	1,931	36%	2,283	15%
Impairment allowances	(1,345)	(997)	(35%)	(1,267)	(6%)
Operating profit	1,277	934	37%	1,016	26%
Share of profits from associates	60	41	46%	61	(2%)
Gain on disposal of stake in associates/subsidiaries	-	-	n/a	-	n/a
Taxation charge	(29)	(3)	(741%)	(35)	17%
Net profit	1,308	972	35%	1,042	25%
Cost: income ratio (%)	29.3%	33.9%	4.6%	31.5%	2.2%
Net interest margin (%)	2.78%	2.48%	0.30%	2.75%	0.03%

AED Bn	30-Jun-14	31-Dec-13	%	31-Mar-14	%
Total assets	348.3	342.1	2%	347.1	0%
Loans	241.8	238.3	1%	239.7	1%
Deposits	252.9	239.6	6%	251.5	1%

### **Net Interest Income**



- NIMs improved 3 bps in Q2-14 and improved 33 bps from 2.44% in H1-13 to 2.77% in H1-14
- Loan spreads improved in Q2 and year-on-year due to growth in balances of higher yielding retail and Islamic assets
- Treasury spreads improved y-o-y due to strong investment performance coupled with cheaper cost of wholesale funding
- The benefit from growth in CASA has been offset by a drop in interest rates
- 2014 NIM guidance revised upwards from 2.5-2.6% to 2.7-2.8% due to successful balance sheet optimisation



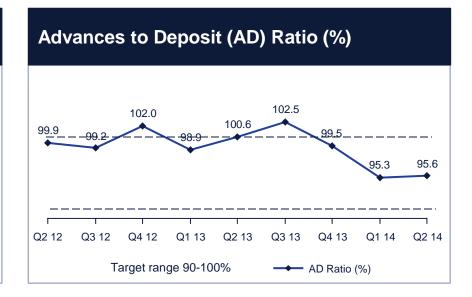


### **Funding and Liquidity**

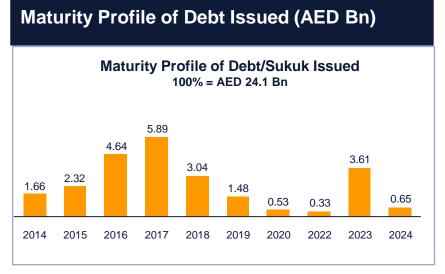


### **Highlights**

- Headline AD ratio of 95.6% comfortably within the 90-100% management target range
- Liquid assets\* of AED 46.9 Bn as at Q2-14 (15.4% of total liabilities)
- Debt maturity profile comfortably within funding capabilities
- Issued A\$ 400 million of 5-year senior debt. Cheapest
  5-year funding that the bank has raised in the last 6 years
- Modest maturity profile affords Emirates NBD ability to consider public and private debt issues opportunistically



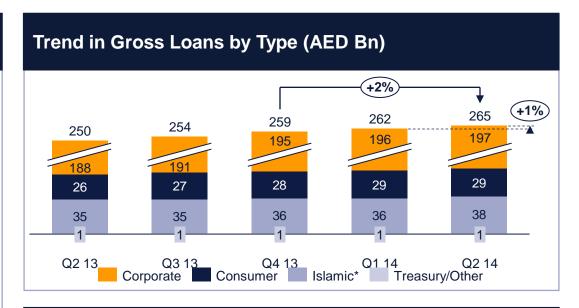
### Composition of Liabilities/Debt Issued (%) Liabilities (AED 305.4 Bn) Debt/Sukuk (AED 24.1 Bn) ■ Syn bank ■ Loan borrow. secur. Banks 1% 1% 5% Others 1% Debt/Sukuk 8% Customer deposits 83% ■ FMTNs Sukuk 5% 1%

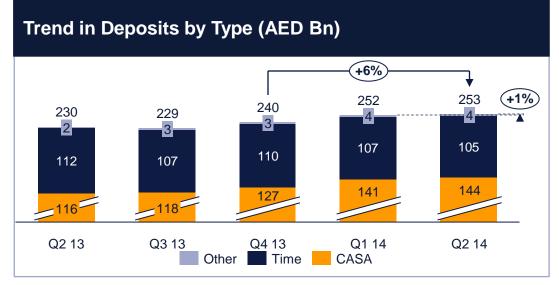


### **Loan and Deposit Trends**



- Gross loans increased by 1% q-o-q and by 2% from end 2013
- Consumer lending grew 1% q-o-q and by 5% from end 2013
- Islamic financing grew 4% q-o-q and by 6% from end 2013
- Deposits increased 1% q-o-q and by 6% from end 2013
- CASA grew 2% q-o-q and by 14% from end 2013
- More costly time deposits declined by 2% q-o-q and by 5% from end 2013
- CASA deposits as a percentage of total deposits have increased to 57% in Q2-14 from 43% at the end of 2012





### **Non-Interest Income**



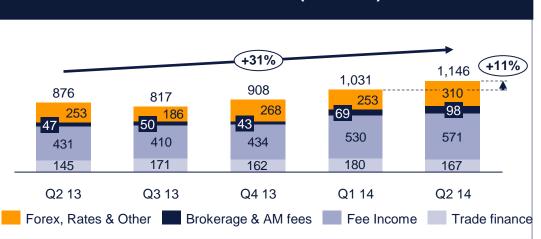
### **Highlights**

- Non-interest income improved 31% y-o-y and 36% from the previous half year due to a rise in fee income, brokerage income, and income from legacy property sales and investment securities
- Positive trend in core gross fee income due to a rise in credit card business and trade finance volumes as well as a doubling in brokerage and asset management fees
- Property income improved significantly due to increased profit from sale of inventory and disposal of a legacy site
- Investment securities income up 41% due to strong investment portfolio performance

### **Composition of Non Interest Income (AED Mn)**

AED Mn	H1-14	H1-13	Better / (Worse)	H2-13	Better / (Worse)
Core gross fee income	2,177	1,668	31%	1,725	26%
Fees & commission expense	(361)	(185)	(95%)	(273)	(32%)
Core fee income	1,816	1,483	22%	1,451	25%
Property income / (loss)	324	163	99%	228	42%
Investment securities	343	243	41%	162	111%
Total Non Interest Income	2,483	1,889	31%	1,829	36%

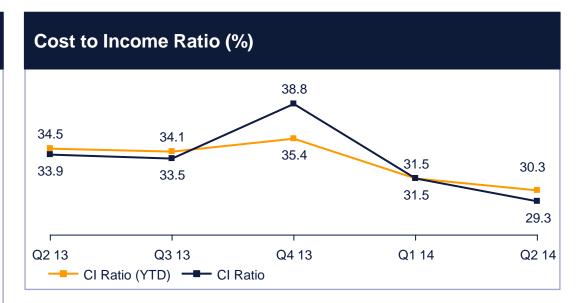
### **Trend in Core Gross Fee Income (AED Mn)**

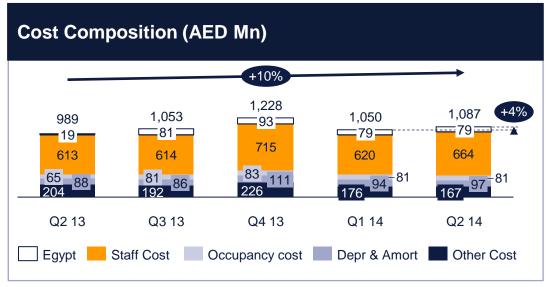


### **Operating Costs and Efficiency**



- Costs increased 10% y-o-y in Q2 due to staff and occupancy costs on the back of higher business volumes and the inclusion of the Egyptian business
- Excluding Egypt, costs only increased by 4% y-o-y.
- Cost to Income Ratio improved by 2.2% q-o-q to 29.3%. Adjusted for one-offs Cost to Income Ratio would be 31.4% for H1-14 and 31.1% for Q2-14
- The longer term management target for cost to income ratio is 33%.
- We will invest more in the future, within this parameter, on systems and people to help support business growth and this process has already been set in motion in Q3-14



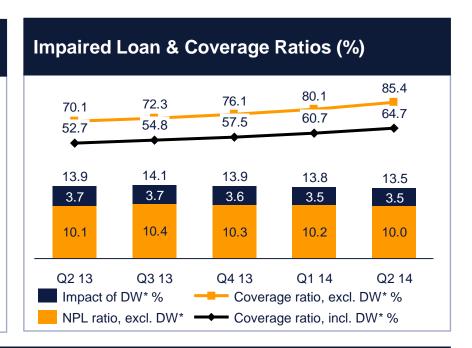


### **Credit Quality**



### **Highlights**

- Impaired loans ratio improved by 0.3% q-o-q 13.5%
- Net impaired loans decreased by AED 0.2 Bn helped by repayments and recoveries
- H1-14 net impairment charge of AED 2.6 Bn driven principally by additional net specific Corporate and Islamic loan provisions
- Coverage ratio increased by 4% in Q2 to 64.7%
- Total portfolio impairment allowances amount to AED 4.09 Bn or 2.7% of unclassified credit RWAs
- Medium term management targets for Impaired Loan Ratio is 12% and Coverage Ratio is 80%



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### Impaired Loans and Impairment Allowances (AED Bn) **Impaired Loans Impairment Allowances** 35.9 36.1 36.0 35.8 21.9 34.7 20.8 19.7 18.3 0.4 0.5 9.4 9.4 9.3 9.1 0.5 9.4 0.5 13.6 12.8 12.0 16.2 16.2 11.1 16.3 16.4 16.2 3.7 /3.7 3.6 3.7 3.8 2.7 3.4

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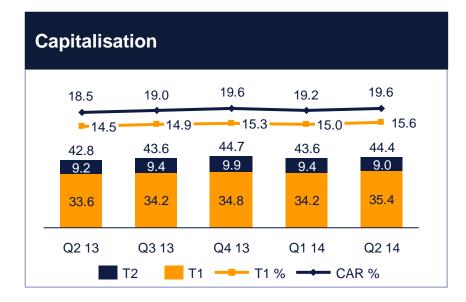
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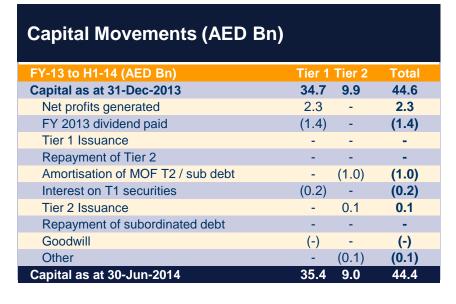
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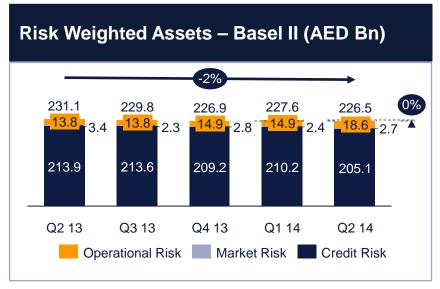
### **Capital Adequacy**



- CAR and T1 improved by 0.4% and 0.6% respectively in Q2-14 to 19.6% and 15.6% respectively resulting from:
  - increase in Tier 1 capital due to retained earnings
  - modest decrease in risk weighted assets
- Tier 1 Capital Ratio has improved by 1.1% y-o-y from 14.5% to 15.6%
- In July 2014, we repaid the remaining AED 4.8 Bn of MOF Tier 2 Deposits. With this, the entire crisis era support has been repaid.





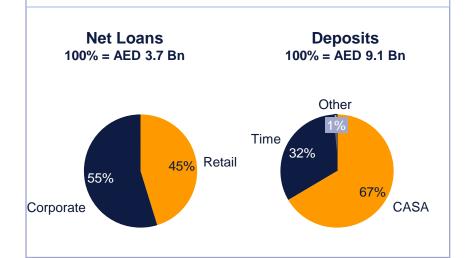


### **Egyptian Business Overview**



### **Highlights**

- Full service commercial banking platform:
  - Corporate Banking: focused on large corporate and MNCs; serves c.4,000 clients
  - Retail Banking: High growth segment; serves c.246,000 clients
- Wide presence in Egypt through 72 branches and 185 ATMs
- Financially sound with robust profitability and a healthy balance sheet
- Improving Cost to Income Ratio



### **Financials**

AED Mn	Year 2013 (from 9-June-13)	H1-14	
Net interest income	225	222	
Non-interest income	133	104	
Total income	358	326	
Operating expenses	(193)	(158)	
Pre-impairment operating profit	165	168	
Impairment allowances	(22)	(14)	
Operating profit	143	154	
Taxation charge	(30)	(51)	
Net profit	113	103	
AED Bn	31-Dec-13	30-Jun-2014	
Net Loans	3.7	3.5	
Deposits	9.0	9.1	
Impaired Loan Ratio (%)	0.2%	0.5%	
Cost to Income Ratio (%)	53.8%	48.0%	

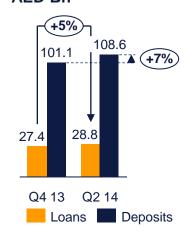
### **Divisional Performance**

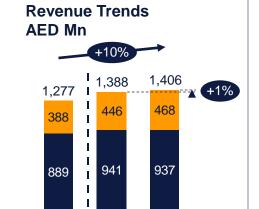


Retail Banking & Wealth Management

- RBWM continued to improve its position during the quarter
- Revenue improved 1% q-o-q and 10% y-o-y
- Deposits grew 7% from end 2013, driven mainly by CASA growth
- Loans grew 5% from end 2013 driven by growth in personal loans, credit cards and auto loans
- The bank has improved its distribution as part of its channel optimization strategy and had 524 ATMs and 99 branches as at Q2

## **Balance Sheet Trends AED Bn**

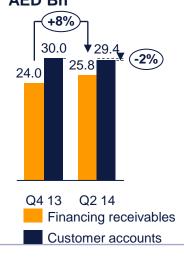




# slamic Banking

- Islamic Banking revenue improved 18% q-o-q and 31% y-o-y to AED 496 Mn in Q2
- Financing receivables grew 8% in H1-14
- Customer accounts declined by 2% in H1-14 due to a decrease in expensive wakala deposits
- At Q2-14, EI had 53 branches and ATM & CDM network of 176
- Islamic Banking business continues to develop through a strengthened core franchise coupled with an expansion of retail, SME, and corporate offerings

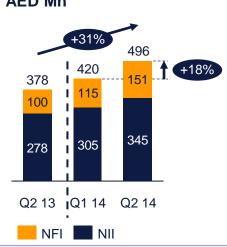
# **Balance Sheet Trends AED Bn**



### Revenue Trends AED Mn

NFI

Q2 13 Q1 14 Q2 14



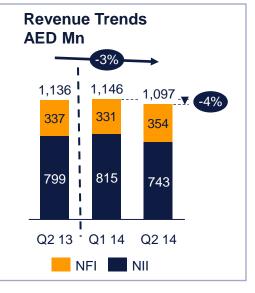
### **Divisional Performance (cont'd)**



# Wholesale Banking

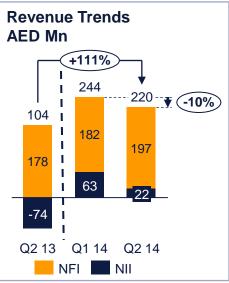
- The decrease y-o-y and q-o-q is due to internal management adjustments for term funding and does not affect total Bank income
- Loans were broadly stable from end 2013 as new underwriting offset normal loan repayments
- Deposits grew by 8% from end 2013
- Main focus during Q2-14 was on continued strategy evolution by building center of excellence around key sectors and geographic locations to enhance customer service quality and share of wallet, increased cross-sell of Treasury and Investment Banking products and larger Cash Management and Trade Finance penetration





# Global Markets & Treasury

- Revenue at AED 220 Mn in Q2-14 declined by 10% q-o-q but improved 111% y-o-y
- Net interest income improved on the back of balance sheet positioning and hedging
- Improved gains from investments in Q2-14



### **Outlook**



# Economic Outlook

- 2014 GDP growth expectations for the UAE have been revised upwards to 5% due to a strong expansion in the non-oil private sector.
- 2014 GDP growth expectations also revised upwards to 5% for Dubai as manufacturing, hospitality, transport and logistics expanded robustly. Also buoyant real estate and construction sectors will boost growth
- In 2014 Dubai residential property price growth slowed significantly for villas and apartments
- Inflation expected to rise to 3% in 2014 from 1.1% in 2013 on the back of higher housing costs and higher input prices
- Emirates NBD has improved its capital and funding profile allowing it to take advantage of the expected future growth in Dubai and the region
- As Dubai continues to grow we expect a further positive trend in impaired loans leading to a stronger balance sheet

### **Summary**



### **Profitability**

- Pre-impairment operating profit of AED 4,905 Mn in H1-14, up 35% y-o-y
- Net profit of AED 2,350 Mn improved 30% y-o-y

### Income

 Total income improved 27% y-o-y to AED 7,042 Mn in H1-14 helped by an improving asset mix, efficient funding base and strong fee income

### **Net Interest Margin**

- NIMs stable at 2.77% in H1-14.
- Guidance revised upwards to 2.70-2.80%

### **CI Ratio**

- Cost to Income ratio improved by 4.2% y-o-y to 30.3% in H1-14
- H2-14 spend is expected to grow as we invest in systems and people to support future business growth

### **Provisions**

 Conservative provisioning with net impairment allowances of AED 2,613 Mn in H1-14 boosting the coverage ratio to 64.7%, up 12% from a year ago

### **Credit Quality**

- NPL ratio improved by 0.3% to 13.5% in Q2-14 due to further recoveries
- Coverage ratio improved by 4.0% to 64.7% in Q2-14

# Capital and Liquidity

- Capital and liquidity position extremely strong offering resilience for the future
- Tier 1 ratio improved by 1.1% y-o-y to 15.6% in Q2-14

### **Outlook**

The Bank will continue to implement its successful strategy and consolidate our position as a dominant player in the UAE and the region