

# Emirates NBD shareholder information

## Frequently Asked Questions

### General Assembly Meeting to be held on 21 February 2024

The 16<sup>th</sup> general assembly meeting (“General Assembly Meeting”) of Emirates NBD (“Emirates NBD”) will be held on 21 February 2024. It will start at 4 pm UAE time. We have put together this list of ‘frequently asked questions’ to help answer key questions shareholders might ask about the General Assembly Meeting.

#### When is the General Assembly Meeting being held and what time will it start?

The General Assembly Meeting will be held on 21 February 2024. It will start at 4 pm local UAE time.

#### Where is the General Assembly Meeting being held?

This year, the General Assembly Meeting will be held in a ‘hybrid’ format. Shareholders can attend either in person, or online. The meeting will be held at the Head Office of Emirates NBD at Baniyas Road, Deira, Dubai, United Arab Emirates.

#### Where can shareholders see a copy of the notice of the General Assembly Meeting and other documents to be published?

Shareholders can view the notice of the General Assembly Meeting, and other published documents, on the Dubai Financial Market website at [www.dfm.ae](http://www.dfm.ae). The other published documents include:

- The consolidated financial statements (to include the reports of the directors and external auditors).
- The integrated report, to include the corporate governance report and the environmental, social and governance (“ESG”) report.
- Internal Shari’ah Supervision Committee report.

#### How can shareholders register and vote at the General Assembly Meeting?

- One day before the General Assembly Meeting, shareholders will receive a text message with the registration and voting link.
- Each shareholder can register to attend and vote from the time they receive the link until the beginning of the General Assembly Meeting at 4 pm on 21 February 2024.

## Which shareholders are entitled to vote at the General Assembly Meeting?

The owners of shares registered as at the close of trading on Tuesday 20 February 2024 (one day before the General Assembly Meeting) are eligible to vote at the General Assembly Meeting.

## How can shareholders register a proxy to attend and vote at the General Assembly Meeting?

**Individuals:** Any shareholder having the right to attend the general assembly meeting may delegate, under a special written proxy, any person elected by such shareholder, other than:

- A director of Emirates NBD.
- An employee of Emirates NBD.
- A brokerage company or its staff.

Shareholders can register a proxy 48 hours before the start of the General Assembly Meeting. To obtain a copy of the proxy, please follow the voting link. The signature of the shareholder appointing the proxy must be attested/approved by a Notary Public, the Chamber of Commerce, Economic Department in the United Arab Emirates, a bank, or company licensed in the United Arab Emirates (if the proxy has an account with them), or any other entity licensed to perform attestation works.

**Corporate persons:** A corporate person may delegate one of its representatives or those in charge of its management under a resolution passed by its board of directors or any similar entity to represent such corporate person in any general assembly meeting. The delegated person shall have the powers as determined under the delegation resolution.

Proxy holders should submit the authorisation documents to Emirates NBD at least 48 hours before the meeting, using the following email: [IR@EmiratesNBD.com](mailto:IR@EmiratesNBD.com)

## What happens if a proxy acts for several shareholders?

- A proxy acting for several shareholders shall not, in that capacity, hold over 5% of the share capital of Emirates NBD.
- Shareholders who are minors or legally incapacitated shall be represented by their legal representatives.

## How can shareholders join the General Assembly Meeting online?

Shareholders can watch the live broadcast of the General Assembly Meeting through the voting link.

## Resolutions to be passed at the General Assembly Meeting

This year, there are 9 ordinary resolutions and 2 special resolutions. A special resolution is a decision made by the majority of votes of shareholders who own at least 75% of the shares represented at the General Assembly Meeting.

## How can shareholders ask questions at the General Assembly Meeting?

Shareholders should submit any questions using the voting link. The voting link will be available to register questions 24 hours before, and during, the General Assembly Meeting. Questions will only be accepted if they have been submitted through the voting link.

## Entitlement to any dividends payable

Shareholders whose names appear in the share register on Monday 4 March 2024 (the tenth day following the General Assembly Meeting) are entitled to any dividends payable for the year ended 31 December 2023. Shareholders are requested to update their contact details and payment methods at the Dubai Financial Market to ensure that any dividend is delivered properly, as dividends will be distributed by the Dubai Financial Market.

## What happens if there isn't a valid quorum for the General Assembly Meeting?

If the General Assembly Meeting falls short of a quorum, the next meeting will be held on Wednesday 28 February 2024, at the same time.

## If shareholders have any further questions

If shareholders have any further questions, they can call the following number for further assistance: 04 30 55555.

## Any other things to note?

Shareholders can view the Securities and Commodities Authority's investors' rights guide by visiting:

<https://www.sca.gov.ae/Arabic/Pages/Home.aspx>